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IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF

SHANE D. MATTAWAY, ET AL. : EXAMINER: HSU, A.

SERIAL NO: 08/719,639 :

FILED: SEPTEMBER 25, 1996 : GROUP ART UNIT: 2665

FOR: METHOD AND APPARATUS FOR  
PROVIDING CALLER IDENTIFICATION  
BASED RESPONSES IN A COMPUTER  
TELEPHONY ENVIRONMENT

AMENDMENT

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated February 20, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.